

PACIFIQUE NDAGIJIMANA

+250788287991, pacificdempoz@gmail.com, Kigali, Rwanda,

SKILLS

- Microsoft Office Suite
- Basic database management
- Email & social media management
- IT support & Troubleshooting
- Networking & web design fundamentals
- Problem-solving & Teamwork
- Communication
- Adaptability & Time management

PROFESSIONAL SUMMARY

Software Development graduate currently pursuing a Bachelor's degree in Business and IT. Skilled in programming, software development, database management, and IT support, with a strong understanding of business processes and digital systems. Certified Barista, demonstrating excellent customer service, attention to detail, and adaptability. Eager to apply technical and analytical skills to real-world business challenges.

EXPERIENCE

General Manager (GM), Jan 2022 - Oct 2024

VSP Harvest Company LTD, Kigali, Rwanda

- Managed transport of goods from suppliers to market, ensuring timely and safe delivery.
- Supervised and coordinated 10+ drivers, optimizing routes to reduce delays and cut fuel costs by 15%.
- Prepared executive reports using operational, output and revenue data.
- Simplified decision-making with detailed reports for executive team.

EDUCATION

Bachelor of Science (B.S.): Business Information & Communication Technology
Mount Kigali University (MKU), Kigali, Rwanda, April 2027

Diploma: Software Development

KASS, Rwamagana, Rwanda, November 2021

CERTIFICATES AND LICENSE

- Diploma Certificate
- Barista Certificate
- Driving License

LANGUAGE

English

Proficient (C2)

Kinyarwanda

Proficient (C2)